MERLYN MIND

Merlyn Mind June Software Update FAQs

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Merlyn Mind June Software Update FAQs

What are the software updates happening the week of June 27?

We're excited to share several new features and product enhancements releasing the week of the June 27th, including:

New Features:

- Energy Savings Mode: When Energy Savings Mode is turned on, after two hours of inactivity, "Hey Merlyn" will be turned off. Teachers can easily turn on their device after inactivity by clicking the "Power" button on their remote control. Learn more here.
- Line-In Speaker Routing: Audio connected via AUX cable will play on your Merlyn Mind device. Learn more here.

Bug Fixes:

- Performance improvements when saying, "Hey Merlyn"
- Audio cracking issues
- Weather Q&A inconsistencies
- Other stability improvements and bug fixes.

Energy Savings FAQs

What is Energy Savings Mode?

When Energy Savings Mode is turned on, after two hours of inactivity, a teacher's Merlyn Mind device will be automatically powered down.

In this power-down state, the Merlyn Mind device will not respond to any "Hey Merlyn" commands.

Teachers can easily turn their devices back on after this period of inactivity by clicking the "Power" button on their remote control.



How does a teacher know if their device is turned off by Energy Savings Mode?

An amber/orange light will display on a teacher's Merlyn Mind device when their device has been turned off. This light is green when the device is powered on.

Amber Light- Device is off due to Energy Saving Mode



Green Light- Device is on



How do I use Merlyn when Energy Savings Mode is turned on?

In the power-down state, when Energy Savings Mode is turned on, the Merlyn Mind device will not respond to any "Hey Merlyn" commands.

Teachers can easily turn on their devices after inactivity by clicking the "Power" button on their remote control. From here, the teacher will be able to use their Merlyn Mind device.

How do I use Merlyn when Energy Savings Mode is turned off?

When Energy Savings Mode is turned off, your Merlyn Mind device will always be on.

As a teacher, how do I turn off Energy Savings Mode?

Teachers can turn off Energy Savings Mode within the Merlyn Mind device settings page.

To view/edit your Energy Savings Mode, please follow these steps:

- 1. Press the "Home" button on your remote control.
- 2. Press the "Gear" button on your remote control.
- 3. Press the "Mouse Cursor" button on your remote control to activate your Air Mouse.

- 4. Select the "Energy Savings" setting on the left toolbar.
- 5. Select "On" to automatically turn off your device after two hours of inactivity.
- 6. Or, select "Off" to leave your device on.

Additionally, your School Administrator and/or IT Admin can disable Energy Savings Mode within the IT Admin Portal.

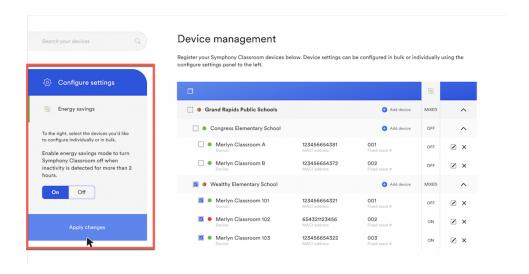
As a School Administrator and/or IT Admin, how do I control Energy Savings Mode from the IT Admin Portal?

As a School Administrator and/or IT Admin, you can control Energy Savings Mode for all units at your school or district.

To review these settings, please follow these steps:

- 1. Visit your Admin Portal, https://admin.merlyn.org/.
- 2. Within the Device Management tab, locate "Configure Settings."
- 3. Select "On" to automatically turn off all teacher's devices after two hours of inactivity.
- 4. Or, select "Off" to leave all teacher's devices on and at the discretion of the teacher.

Note: When Energy Saving Mode is turned on, after two hours of inactivity, "Hey Merlyn" will be turned off. Teachers can easily turn on their device after inactivity by clicking the "Power" button on their remote control.



Additionally, individual teachers can disable Energy Savings Mode within their Merlyn Mind device settings page.

Line-In Speaker Routing Setting

What is the line-in to speaker routing setting?

Line-in speaker routing allows a teacher to connect an AUX cable from their device (laptop, computer, cell phone, etc.) to the Merlyn Mind device.

To get started with the line-in speaker setting, follow these steps:

- 1. Connect an AUX cable from your device (laptop, computer, cell phone, etc.) to the back of the Merlyn Mind device in the "Line In" audio jack (colored pink).
- 2. On the Merlyn Mind device, press the "Home" button on your remote control.
- 3. Press the "Gear" button on your remote control.
- 4. Press the "Mouse Cursor" button on your remote control to activate your Air Mouse.
- 5. Select the "Audio" setting on the left toolbar.
- 6. Select the "Line In" setting on the left toolbar.
- 7. Select the "On" to turn on the audio line-in.

From here, audio connected via AUX cable from your device will play on your Merlyn Mind device.



