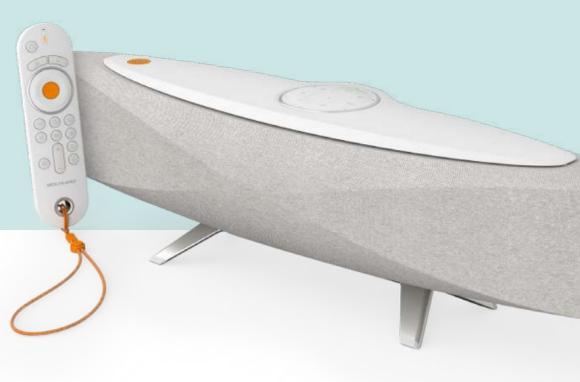


Installation Guide

Model Number SC Series

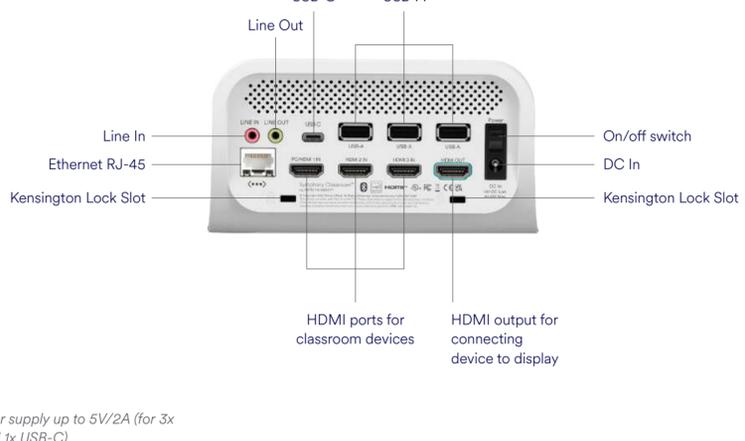
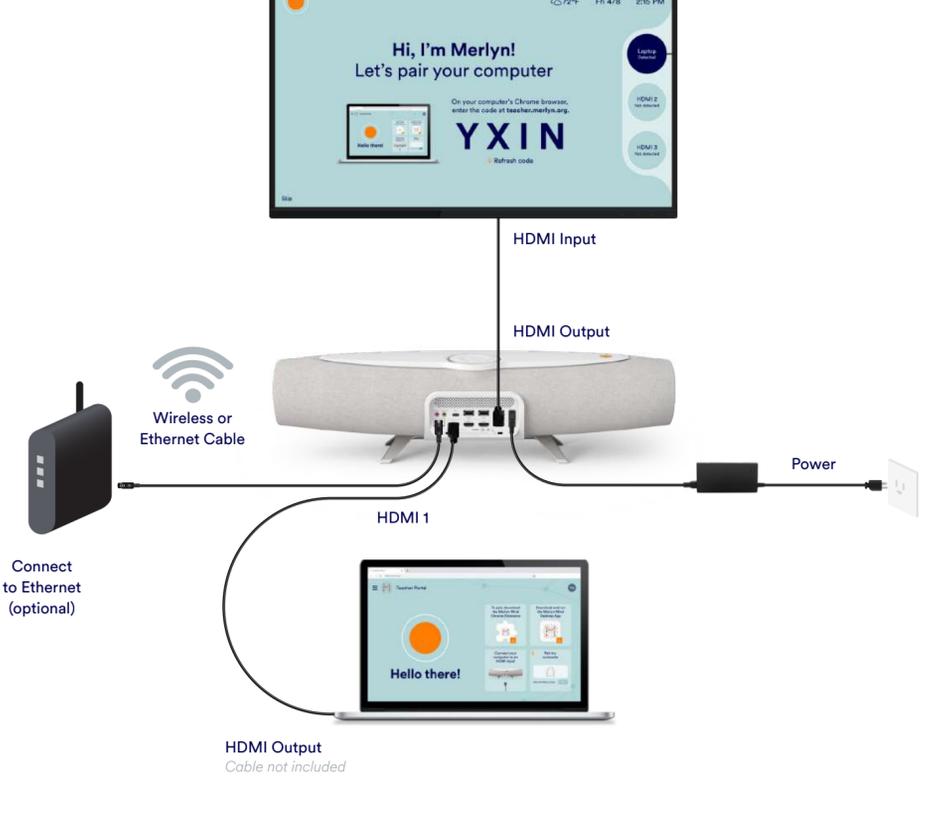


1. What's in the box



*Batteries located inside the remote control

2. Wiring & I/O Panel Connections

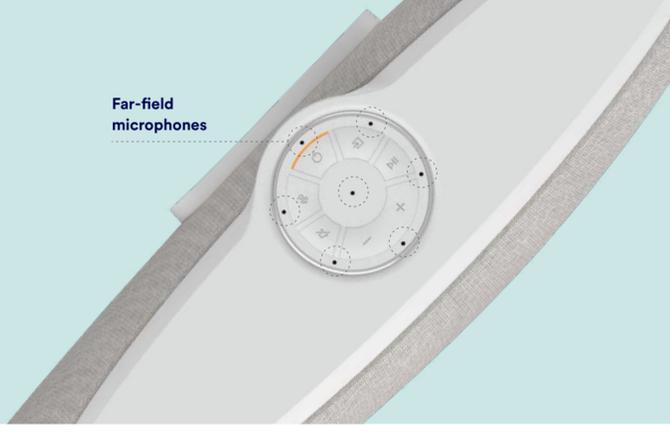


Total power supply up to 5V/2A (for 3x USB-A and 1x USB-C)

For interoperability with other devices, please refer to merlyn.org/support.

3. Where to place your Symphony Classroom™ & Mounting Options

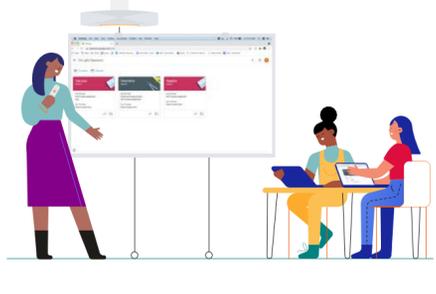
- Ensure you are able to see the top panel from places in classroom where you are most likely to talk to the device.
- Place your device within 6 ft of the display.
- Make sure nothing is blocking the Far-field microphones and it is at least 5 ft from other noise sources.



Mount on a wall'

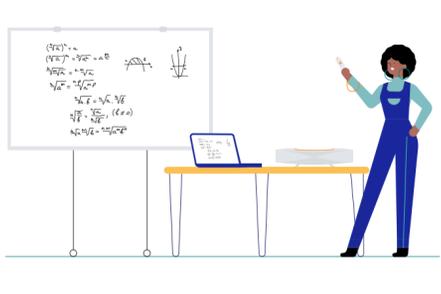


Mount on a display cart'

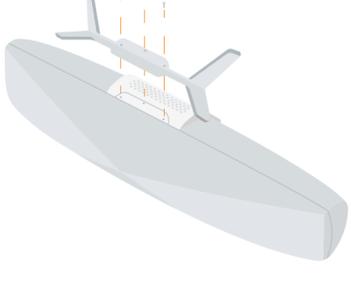


*Unit mounts upside down when attached to a wall, large format display or interactive white board.

Place on a tabletop

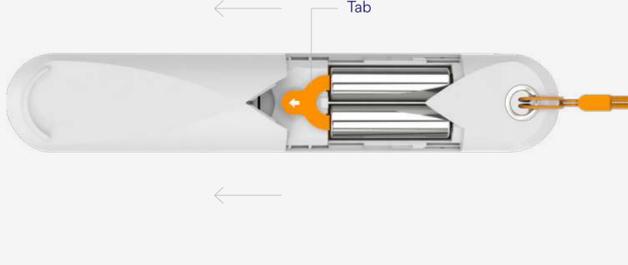


Stand Mount



4. Set up

Before using the remote control, remove the tab inside the battery compartment to activate.



5. Onboarding

Register teachers to use Symphony Classroom™ devices on the IT Admin Portal at admin.merlyn.org.

Symphony Classroom requires the following websites to be whitelisted:

- <https://merlyn.org> (Device operation)
 - <https://business.updatefactory.io> (OTA Updates)
 - <https://www.loggly.com> (Logs)
 - <https://ngrok.io> (Support mode)
 - <http://xioresearch.com> (Device operation)
 - <https://global.stun.twilio.com> (Pairing)
 - <https://ice.xioresearch.com> (Pairing)
- Ports 3478, 5004, 853, and 123 need to be open to the internet. Internally, Symphony Classroom operates using standard ports 80, 8080, 443, 8443.

Turn the Symphony Classroom™ device on and follow the instructions on screen.

To learn how to install a wireless certificate on your unit, or to troubleshoot go to merlyn.org/support.

Get started

Download and install the following software on each teacher's computer.

1.



Install Supported Browser

You must use Google Chrome or Microsoft Edge. Make sure it is set as your default browser.

2.



Merlyn Mind Browser Extension

This allows control of your browser functions via remote and voice.

3.



Merlyn Mind Desktop App*

The app always runs in the background to give your remote control accurate point, click and drag functions.



*The desktop app is not currently compatible with Chromebooks.

Congratulations, you're now set up and ready to use Symphony Classroom™. [Click here to get started.](#)